# LAURA MALAK

# CONTACT

- (+33) 6 23 91 85 19
- 19 bis avenue Marchand 95160 Montmorency **FRANCE**
- Linkedin
- Driving license

#### SKILLS

French: Native speaker

English: Fluent (TOEIC: 785/990)

Spanish: Fluent (BULATS: B1)

#### Working knowledge:

- Microsoft Office (Word, Excel, Power Point) and Windows 7
- Social networks (Facebook, Twitter, Instagram)
- WordPress

#### INTERESTS

**Travels:** Visited more than 20 countries including: India, Cuba, Egypt, Lebanon Bolivia, Peru, Argentina

- Working Holiday Visa in

Argentina (april 2018-february 2019)

Drama: One-year practice

Yoga: Six-month practice in India

Classical dance/Piano: Seven-year practice

#### REFERENCES

**AVAILABLE UPON REQUEST** 

# TRILINGUAL - PROACTIVE - ORGANIZED INTERNATIONAL PROFILE

# WORK EXPERIENCE

### **EXECUTIVE ASSISTANT**

Alliance Française, Buenos Aires, ARGENTINA | april-august 2018

- Administered daily support for mails and phone calls.
  - Updated the directory of 54 Alliances Françaises in Argentina.
  - Proceeded of the quality procedure consisting of sending an annual questionary to Fondation Alliance Française.
  - Scheduled a 3-day meeting for 54 Alliances Françaises network.
  - Administered the follow-up of the Detached Directors.

## CUSTOMER SALES SUPPORT COORDINATOR

Simone Pérèle, Clichy, FRANCE | june - december 2017 Handled customer management of 800 department and retails' stores.

- Managed information flows, orders and customer queries.
- Supported the sales team.

# MARKETING & SOCIAL DEVELOPMENT COORDINATOR

The Soulcial Trust, New Delhi, INDIA | april - september 2016 (internship)

- Promoted association's activities on its website and social networks.
  - Researched and secured 10 associative partnerships.
  - Prepared oral presentations for an educational project targeting schools in New Delhi focused on Disability in India.
  - Coordinated and gathered 20 people for a 3-month environmental project for garbage pickup in parks in New Delhi.
  - Launched a crowdfunding campaign to raise funds for an international wheelchair sports exchange between India and France.

### INTERNAL COMMUNICATIONS COORDINATOR

"FOOD BALANCE", Paris, FRANCE | january - march 2016 (university project)

- Wrote research on food insecurity faced by students (target: Sorbonne-Nouvelle University students) and analyzed statistical results (Student's Life Observatory...).
- · Helped compiled an online students survey on their daily food habits (Sorbonne-Nouvelle University students).
- · Helped set up a conference about food insecurity and food waste, attended by 70 people (Sorbonne-Nouvelle University students and profesionals).
- Prepared an oral presentation and identified recommendations used for the long-term project.

### **COMMUNICATIONS ASSISTANT**

International Institute for Educational Planning, Buenos Aires, ARGENTINA | june - july 2015 (internship)

- Translated from French to English several cultural projects (SITEAL, Angola...).
- Suggested improvements for Redetis platform (Social Inclusion and Educational Network in Latin America).
- Improved Redetis Twitter account by increasing the number of followers by 10%.

# **EDUCATION**

MASTER'S DEGREE: International Project Management

Sorbonne-Nouvelle University, Paris, FRANCE | 2014-2016

2011-2014

Languages (English & Spanish)

**ERASMUS PROGRAM: Translation & Interpreting** Granada University, Andalousia, SPAIN | février - juin 2013

**TECHNICAL DEGREE: International Trade** National School of Commerce, Paris, FRANCE | 2009-2011

BACHELOR'S DEGREE: Applied Foreign

Cergy-Pontoise University, FRANCE |